

# Flexible Service to Help Your Business Do More

Join is designed to deliver a personalized digital experience tailored to the unique needs of every individual in your business. Access your favorite digital productivity tools, data, and cloud services—configurable to the way you work. Join will ensure the highest levels of enterprise security, resilience, and support.

	ZeroTrust™ Platform	Join Essentials	Join Enterprise	Join Premier
<b>Secure Private Network</b>				
Redundant Fiber to Join Cloud, Diverse Paths	☑	☑	☑	☑
Redundant LAN Architecture	☑	☑	☑	☑
Network Availability SLA	☑	☑	☑	☑
Uncapped, Unthrottled Bandwidth		☑	☑	☑
Single Wired Port Access, per Desk		☑	☑	☑
<b>Wi-Fi</b>				
Common Area + Guest Wi-Fi Network	☑	☑	☑	☑
Private SSID and VLAN		☑	☑	☑
Guest Wi-Fi Network			☑	☑
<b>Security</b>				
Zero Trust Access	☑	☑	☑	☑
Individual User Authentication	☑	☑	☑	☑
Firewall		☑	☑	☑
Anti-Virus			☑	☑
Anti-Spam			☑	☑
Intrusion Protection				☑
Web Filtering				☑
Access and Usage Reports				☑
<b>Support</b>				
Remote Support: Phone, Web, Chat, Text	8am–5pm, M-F	8am–5pm, M-F	7am–7pm, M-F	24x7, 365 Days
Access to Local Concierge Team	☑	☑	☑	☑
<b>Enhanced Data and Infrastructure Services</b>				
Private Cloud Connect	<a href="#">Contact Sales for More Info</a>			
Data Center Direct Connect	<a href="#">Contact Sales for More Info</a>			
SD-WAN Multiple Location Direct Connect	<a href="#">Contact Sales for More Info</a>			
Multiple Segmented IoT Networks	<a href="#">Contact Sales for More Info</a>			
<b>Integrated UCaaS and Digital Services</b>				
Web-based Conference Room Scheduler	☑	☑	☑	☑
Voice Service w/Desk Phone + Domestic Calling				☑

Note: all times in local time

