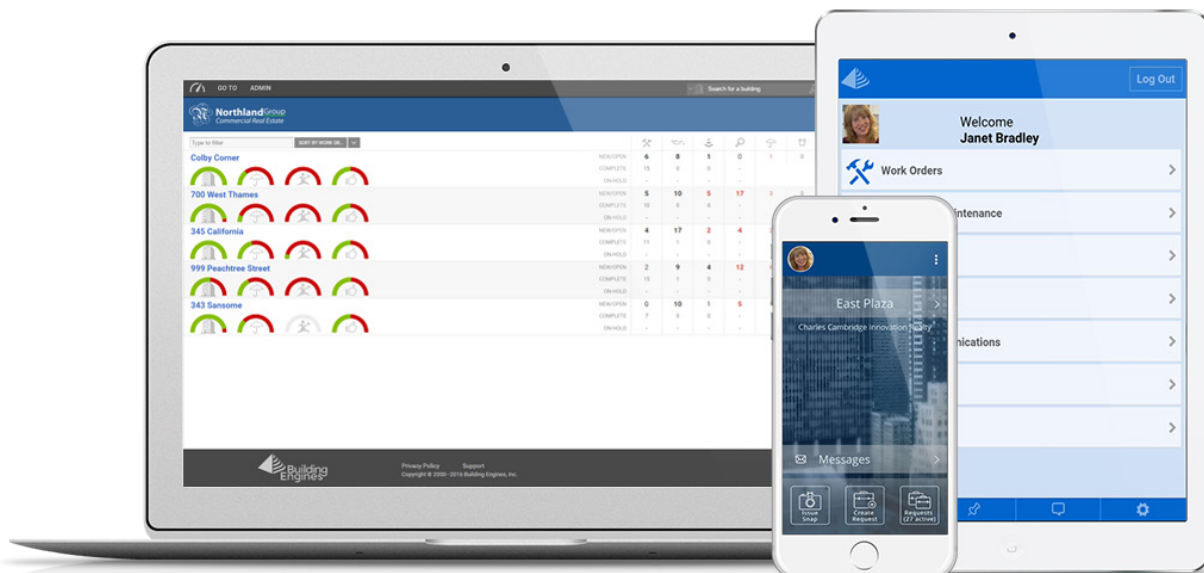


IMPROVE TENANT SATISFACTION AS YOU INCREASE EFFICIENCY AND LOWER RISK

Building Engines' web and mobile Property Management Software connects all of the processes and people involved in operating a building or portfolio in order to improve tenant satisfaction and engagement, improve operational efficiency, mitigate risk and make more informed operational decisions.



TENANT SERVICE

Systematically improve and measure service to increase tenant satisfaction

- ▶ **Tenant Satisfaction** - How did we do? Easily track tenant satisfaction with service, and answer that question in real-time. Systematically resolve issues in less time.
- ▶ **Work Orders** - Assign, track, and manage all your work orders from inception to completion and know the status of every work order in your building.
- ▶ **Tenant Portal** - With one login, give tenants everything they need to access your services.
- ▶ **Tenant Handbook** - Provide on-demand access to property information, documents and services.
- ▶ **Resource Scheduling** - Enable tenants to book conference rooms, elevators, loading docks and other shared resources, freeing you from repetitive scheduling tasks.

MAINTENANCE

Ensure that assets are properly maintained

- ▶ **Preventive Maintenance** - Manage a comprehensive preventive maintenance program. It's essential to extending the life cycle of equipment, reducing costs and optimizing staff productivity.
- ▶ **Inspections** - Easily build, schedule and complete inspections from the field.
- ▶ **Vendor Portal** - Manage vendor performance and track work, labor and expenses on the same system as your staff.



RISK MANAGEMENT



Systematically lower fire and life safety, insurance and operational risks

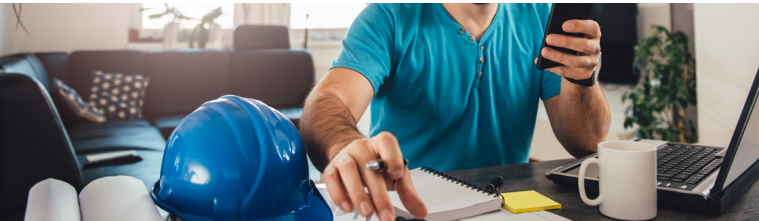
- ▶ **Certificates of Insurance** - Easily access the status of every tenant and vendor COI for your property.
- ▶ **Incident Tracking** - Capture critical information in real-time when an unexpected incident occurs in your building.
- ▶ **Visitor Access** - Quickly and easily pre-authorize visitors for entry into the building. The Building Engines platform includes a real-time connection to the security guard check-in station.
- ▶ **Fire and Life Safety** - Should an emergency arise, everyone in your property will have the information they need to adequately respond to and manage the situation.

COMMUNICATIONS

Empower and communicate with tenants and staff regardless of their location

- ▶ **Broadcast and Emergency Messaging** - Whether an emergency situation, or daily communication with tenants, quickly and easily create, send and save important messages to defined groups of people.
- ▶ **Property Websites** - It's a Tenant Service Portal. It's a Property Website. It's a Handbook. It's a one-stop service center for tenants, prospects, and staff.
- ▶ **Mobile Tenant Center** - Access key tenant information, such as COIs, work order details, lease information, and more, instantly from any mobile device.
- ▶ **The Hive** - Empower tenants with this free mobile app, connecting them to anywhere, anytime access to Building Engines' capabilities. Deliver a remarkable tenant experience through self-service convenience.

BUILDING ENGINES EMPOWERS EVERYONE TO PERFORM THEIR BEST



- ▶ **Engineers** - Take the chaos out of your day with easy task prioritization. Our mobile engineer app puts all of your work order and maintenance tasks in your pocket. Access historical information, complete work from anywhere, and always know what you should be working on first.



- ▶ **Property manager** – Improve operations and team performance by automating tedious tasks so you and your team can drive tenant satisfaction and avoid surprises. Building Engines serves up the information you need to evaluate performance, track tenant satisfaction, and spotlight operational risk.



- ▶ **Tenant coordinator** - As the primary voice and face of building management, you need a simple way to capture, assign and report on all your daily issues and interactions with tenants and vendors. Building Engines bubbles up the most important information to your dashboard, so you can stop wasting time digging for service histories and expiring COIs. Spend more time on the high-value tasks that foster great tenant relationships and impress owners and investors.



- ▶ **Executives** - Get the operational visibility you need to better align operations to the goals of your business. Building Engines collects all your building's data online and integrates all your systems, so you can finally get a birds-eye view of your property or portfolio at any given time. Or, dig into real-time performance data to make quicker decisions.